

3/24/2020

To our valued clients,

As you are all aware, Governor Kate Brown declared a state of emergency on March 8th of this year. Since then a number of executive orders have been signed to reduce the spread of COVID-19. Today Governor Brown signed Executive Order 20-12 which states that, effective immediately, all non-essential businesses are to close until further notice. Our team at Sounds Fast are committed to doing everything we can to combat the spread of this horrible virus. We also have an obligation to service our ignition interlock customers who rely on us to maintain their everyday livelihood. Without their devices being serviced they would not be able to commute when needed to be able to pick up daily essentials like food and prescriptions. For this reason we have made the decision to remain open. We want the public to know that we are doing everything that Governor Brown is asking of us to help combat the virus moving effective immediately. This includes:

- Allowing our employees to work on a voluntary basis.
- Running on a skeleton crew with part time schedules.
- Having an employee assigned to making sure that the required social distancing rules are always being followed by employees and clients.
- We will not allow more than 2 clients in the store at a time.
- All vehicles will be completely disinfected before and after we work on them.
- All employees that will be in contact with your vehicle will be wearing gloves at all times.
- The store will be continually disinfected throughout the day.
- All payments must be completed with a credit or debit card. We will not accept cash payment at this time.

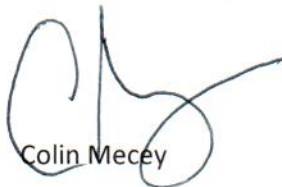
This decision was not an easy one for Colin and I to make. It was not one made for financial gain but rather in support of servicing the members of our community. As always thank you for the incredible support you have shown us over the years.

Sincerely,



Jamie Lewis

owners



Colin Mecey

142 NE Revere Ave. Bend, OR 97701

P: (541)-312-4332 F: (541)-312-4399

www.soundsfast.net